

Contact

Phone

+64211038077

Email

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Eligible to work in New Zealand

Skills

Customer Service	•••
Cleaning	•••
Information Technology	•••
Business Administration	•••
ISTQB Certified Testing	•••
Teamwork	•••
Attention to Detail	•••

Luke Ponga

A detail-oriented individual with experience in both customer service through volunteer work and maintaining cleanliness in a casual work setting. Possessing a foundation in Information Technology and Business Administration, coupled with ISTQB certification, eager to leverage acquired skills and knowledge in a professional environment. Seeking opportunities to contribute to a team and grow professionally.

Experience

2025 - Present
SPCA New Zealand | Hamilton

Volunteer

Assisted customers with inquiries and provided support within a retail environment. Maintained store cleanliness and organization. Handled transactions and managed inventory.

2025 - Present
NEW CLEANLAND LIMITED | Hamilton

Cleaner

Performed cleaning duties at various locations, ensuring a high standard of cleanliness and hygiene. Managed time effectively to complete assigned tasks within deadlines. Adhered to safety guidelines and procedures.

Education

2019 - 2020
ATC New Zealand | Information Technology
Diploma in Software Development

2018 - 2019
ATC New Zealand | Information Technology
Diploma Web Development and Design

2017 - 2017
ATC New Zealand | Business Administration and Technology
Certificate

2015 - 2017
Fairfield College
NCEA Level 3

Licenses & Certifications

2019 - 2019
ISTQB Certified Tester Foundation Level (CTFL) | ATC New Zealand